


Job History

Overview

The job history page will keep track of all of the jobs you have run and the state of the jobs. Its hard to estimate how long a job will take to run, sometimes they are fast and other times they are slow. It depends on the size of the video and what needs to be done as well as other jobs in the queue. Once you submit a job you don't have to stick around, you can disconnect or log off from StreamEngine

| | | | | | | | | | | | |
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Job History

| JOB ID | STATE | PROGRESS | STARTED | FINISHED | SECONDS | CHARGE | CONFIG | | | | |
|--------|---------|-------------|-------------------|-------------------|---------|--------|--------|--------------|-------|------------|--|
| 13682 | success | <div></div> | 07-29-24 17:37 PM | 07-29-24 17:37 PM | 13 | \$0.01 | Config | Download | Watch | Contact us | |
| 13681 | success | <div></div> | 07-29-24 17:32 PM | 07-29-24 17:33 PM | 13 | \$0.01 | Config | Download | Watch | Contact us | |
| 13680 | success | <div></div> | 07-29-24 17:30 PM | 07-29-24 17:30 PM | 5 | \$0.01 | Config | Download | Watch | Contact us | |
| 13679 | success | <div></div> | 07-29-24 17:17 PM | 07-29-24 17:18 PM | 13 | \$0.01 | Config | Download | Watch | Contact us | |
| 13635 | success | <div></div> | 07-26-24 18:35 PM | 07-26-24 18:35 PM | 10 | \$0.01 | Config | Download | Watch | Contact us | |
| 13634 | success | <div></div> | 07-26-24 18:32 PM | 07-26-24 18:34 PM | 887 | \$0.10 | Config | Download | Watch | Contact us | |
| 13630 | success | <div></div> | 07-26-24 10:33 AM | 07-26-24 10:34 AM | 232 | \$0.15 | Config | Download | Watch | Contact us | |
| 13595 | success | <div></div> | 07-26-24 04:34 AM | 07-26-24 04:35 AM | 8 | \$0.01 | Config | Download | Watch | Contact us | |
| 13594 | error | <div></div> | 07-26-24 04:32 AM | 07-26-24 04:32 AM | 8 | \$0.00 | Config | oracle | | Contact us | |
| 13593 | error | <div></div> | 07-26-24 04:27 AM | 07-26-24 04:27 AM | 8 | \$0.00 | Config | oracle | | Contact us | |
| 13592 | error | <div></div> | 07-26-24 04:24 AM | 07-26-24 04:25 AM | 8 | \$0.00 | Config | oracle | | Contact us | |
| 13581 | success | <div></div> | 07-25-24 17:17 PM | 07-25-24 17:21 PM | 887 | \$0.10 | Config | aws | | Contact us | |
| 13580 | error | <div></div> | 07-25-24 17:15 PM | 07-25-24 17:15 PM | 17 | \$0.00 | Config | igolgi-store | | Contact us | |
| 13579 | success | <div></div> | 07-25-24 17:13 PM | 07-25-24 17:14 PM | 17 | \$0.01 | Config | Download | Watch | Contact us | |
| 13578 | success | <div></div> | 07-25-24 17:10 PM | 07-25-24 17:10 PM | 17 | \$0.01 | Config | Download | Watch | Contact us | |

Job Id

This is the front end job id of the job that was run. If you submit a job with our UI or CURL this is the only Job_Id you need. If you are a developer using our API there are two Job_Id's one for front end and one for back end and both can be different, you will use the front end Job_ID to access the back end Job_ID.

State

This shows the current state of the job, it may be orange - ongoing, green -success, red - error or gray - abort

Progress

Progress jumps in large segments, initially it copies your video to the server at about 25%, then finds a back end server and moves it to the proper back end server this is about 1/2 done and is being transcoded, then it is about 95% done it copies the finished file to the location specified.

Started

This is the time stamp when you hit the **run job** button on the transcoding page.

Finished

This is the time stamp when the job has been copied to the location you specify in on the transcoding page.

Seconds

This is the playing time of the video that was encoded in seconds. A 90 minute video is 5400 seconds. We bill on seconds depending on options you choose. You will not be billed if your job does not run for some reason.

Charge

This shows how much it costs to process the video. The prices shown may not be the same prices you get charged. Pricing is subject to change at any time.

Config

The config section shows all of the options below:

- **Config** - click will open the configuration settings you used for this project
- **Abort** - click will allow you to abort the job, this option will disappear after the job has been run, you will not be charged for jobs that do not run to completion.
- **Download** - click to download the video and save it locally. Igolgi keeps video stored in igolgi-store for 24 hours so if you like make sure you download and save it.
- **igolgi-store** (temporary storage for 24 hours.) , **aws**, **oracle**, **gcloud** shows the location of your video. Videos stored in your cloud are not removed. If you are using a cloud service and you mouse over the cloud link aws, gcloud or oracle, you will see the path to where the video was stored.
- **Watch** - click to watch the video, some videos may not play depending on the codecs that your browser knows about. Some codecs may be licensed and may not play in every browser.
- **Contact Us** - click to send us an email. your email client needs to be configured to send us mail or you can send email to support@igolgi.com

Errors

If you get an error message you can hover over it to see what it might be and

| | | | | | | | | |
|-------|---|--|-------------------|-------------------|----|--------|--------|----------|
| 13564 | error | | 07-25-24 08:50 AM | 07-25-24 08:51 AM | 8 | \$0.00 | Config | oracle |
| 13563 | error | | 07-25-24 08:47 AM | 07-25-24 08:47 AM | 8 | \$0.00 | Config | oracle |
| 13546 | Discover failed: Source has less audio streams (0) than config is requesting (1). Please change the audio source stream selection configuration | | | | | | | Download |
| 13545 | | | | | | | | oracle |
| 13544 | success | | 07-25-24 03:44 AM | 07-25-24 03:44 AM | 10 | \$0.01 | Config | Download |

Abort Jobs that get stuck

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| JOB ID | STATE | PROGRESS | STARTED | FINISHED | SECONDS | CHARGE | CONFIG | |
|--------|---------|----------|-------------------|-------------------|---------|--------|-----------------------|------------|
| 13710 | success | | 07-30-24 17:00 PM | 07-30-24 17:00 PM | 9 | \$0.01 | Config Download Watch | Contact us |
| 13709 | success | | 07-30-24 16:55 PM | 07-30-24 16:56 PM | 9 | \$0.01 | Config Download Watch | Contact us |
| 13708 | ongoing | | 07-30-24 16:29 PM | ... | 0 | \$0.00 | Config Abort | Contact us |
| 13707 | ongoing | | 07-30-24 16:26 PM | ... | 0 | \$0.00 | Config Abort | Contact us |
| 13704 | success | | 07-30-24 12:02 PM | 07-30-24 12:05 PM | 741 | \$0.08 | Config Download Watch | Contact us |
| 13703 | success | | 07-30-24 11:40 AM | 07-30-24 11:44 AM | 741 | \$0.08 | Config Download Watch | Contact us |

1.) Click Abort to kill jobs that seem stuck.

If a job is taking too long to finish give it some time but if you are sure its stuck you can click on abort. Sometimes if a job is hanging for a long period of time you can click on the Contact Us then scroll to the bottom of the page and look at the status of the job.

Contacting Support

| | | | | | | | | | | |
|-------|---------|--|-------------------|-------------------|----|--------|--------|----------|-------|------------|
| 13544 | success | | 07-25-24 03:44 AM | 07-25-24 03:44 AM | 10 | \$0.01 | Config | Download | Watch | Contact us |
| 13543 | success | | 07-25-24 03:31 AM | 07-25-24 03:32 AM | 10 | \$0.01 | Config | Download | Watch | Contact us |
| 13514 | abort | | 07-23-24 13:29 PM | 07-24-24 03:27 AM | 0 | \$0.00 | Config | aws | | Contact us |
| 13513 | success | | 07-23-24 12:28 PM | 07-23-24 12:29 PM | 10 | \$0.01 | Config | aws | | Contact us |

If you need support or have a question click on **Contact us**. An email message should popup if email has been configured on your pc. If you don't have email setup on your computer you can access support by emailing support@igolgi.com send us your job id number and what the issue was.

Dashboard

Latest Transcoding Jobs

| JOB ID | STATE | PROGRESS | STARTED | FINISHED | SECONDS | CHARGE |
|--------|---------|-------------|-------------------|-------------------|---------|--------|
| 13744 | success | <div></div> | 07-31-24 13:38 PM | 07-31-24 13:38 PM | 13 | \$0.01 |
| 13743 | success | <div></div> | 07-31-24 13:35 PM | 07-31-24 13:35 PM | 13 | \$0.01 |
| 13710 | success | <div></div> | 07-30-24 17:00 PM | 07-30-24 17:00 PM | 9 | \$0.01 |
| 13709 | success | <div></div> | 07-30-24 16:55 PM | 07-30-24 16:56 PM | 9 | \$0.01 |
| 13708 | abort | <div></div> | 07-30-24 16:29 PM | ... | 0 | \$0.00 |
| 13707 | abort | <div></div> | 07-30-24 16:26 PM | ... | 0 | \$0.00 |
| 13704 | success | <div></div> | 07-30-24 12:02 PM | 07-30-24 12:05 PM | 741 | \$0.08 |
| 13703 | success | <div></div> | 07-30-24 11:40 AM | 07-30-24 11:44 AM | 741 | \$0.08 |
| 13702 | success | <div></div> | 07-30-24 11:31 AM | 07-30-24 11:32 AM | 106 | \$0.01 |
| 13682 | success | <div></div> | 07-29-24 17:37 PM | 07-29-24 17:37 PM | 13 | \$0.01 |
| 13681 | success | <div></div> | 07-29-24 17:32 PM | 07-29-24 17:33 PM | 13 | \$0.01 |
| 13680 | success | <div></div> | 07-29-24 17:30 PM | 07-29-24 17:30 PM | 5 | \$0.01 |
| 13679 | success | <div></div> | 07-29-24 17:17 PM | 07-29-24 17:18 PM | 13 | \$0.01 |
| 13635 | success | <div></div> | 07-26-24 18:35 PM | 07-26-24 18:35 PM | 10 | \$0.01 |
| 13634 | success | <div></div> | 07-26-24 18:32 PM | 07-26-24 18:34 PM | 887 | \$0.10 |
| 13630 | success | <div></div> | 07-26-24 10:33 AM | 07-26-24 10:34 AM | 232 | \$0.15 |
| 13595 | success | <div></div> | 07-26-24 04:34 AM | 07-26-24 04:35 AM | 8 | \$0.01 |
| 13594 | error | <div></div> | 07-26-24 04:32 AM | 07-26-24 04:32 AM | 8 | \$0.00 |
| 13593 | error | <div></div> | 07-26-24 04:27 AM | 07-26-24 04:27 AM | 8 | \$0.00 |
| 13592 | error | <div></div> | 07-26-24 04:24 AM | 07-26-24 04:25 AM | 8 | \$0.00 |

Getting Started

- [Watch get started video](#)
- [Quick Start doc](#)
- [Transcode a Video](#)
- [Get API Key](#)

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Videos Transcoded

Documentation

- [API Documentation](#)
- [Tutorials](#)
- [Anatomy of Web Videos](#)
- [Web Video Tutorial](#)

Suggestions

What features or updates would you like to see more from Streamengine?

Submit

Export to CSV

You can download a copy of your job history in csv format by clicking on the CSV field at the bottom of the page.

Import bookmarks... Transcoding Page | Cl... igolgi Clo

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You've got 13 days rema

Job History

| JOB ID | STATE | PROGRESS |
|--------|---------|----------|
| 12882 | success | |
| 12881 | success | |
| 12880 | success | |
| 12879 | success | |
| 12878 | success | |
| 12877 | success | |
| 12876 | error | |

Download as CSV.

data(6).csv

Completed — 543 bytes

a8d954bd_20c9_4119_96d6_eee413606369.mp4

Completed — 815 KB

big_buck_bunny_480p_stereo.avi

Completed — 149 MB

blender-3.5-splash.blend

Completed — 7.3 MB

blender-4.0-splash.blend

Canceled

Show all downloads

| 06-19-24 19:08 PM | 06-19-24 19:08 PM | 6 | \$0.01 | Config | Download | Watch | Contact us |
|-------------------|-------------------|----|--------|--------|----------|-------|------------|
| 06-19-24 19:07 PM | 06-19-24 19:07 PM | 6 | \$0.01 | Config | Download | Watch | Contact us |
| 06-19-24 18:58 PM | 06-19-24 18:58 PM | 6 | \$0.01 | Config | Download | Watch | Contact us |
| 06-19-24 18:56 PM | 06-19-24 18:56 PM | 6 | \$0.01 | Config | Download | Watch | Contact us |
| 06-19-24 18:54 PM | 06-19-24 18:54 PM | 6 | \$0.01 | Config | Download | Watch | Contact us |
| 06-19-24 18:17 PM | 06-19-24 18:29 PM | 38 | \$0.00 | Config | oracle | | Contact us |

- 1.) Click Download as CSV
- 1.5.) (Not Shown) Click the browser download button to see files downloaded.
- 2.) Click on the data.csv file to open it up.

The csv report should look similar to this:

Column type:

| | Standard | Standard | Standard | Standard | Standard | Standard | Standard |
|---|----------|-------------------|-------------------|----------|--------------|----------|----------|
| 1 | Job Id | Started At | Finished At | Progress | Duration (s) | State | Charge |
| 2 | 12882 | 06-19-24 19:09 PM | 06-19-24 19:10 PM | 100 | 6 | success | \$0.01 |
| 3 | 12881 | 06-19-24 19:08 PM | 06-19-24 19:08 PM | 100 | 6 | success | \$0.01 |
| 4 | 12880 | 06-19-24 19:07 PM | 06-19-24 19:07 PM | 100 | 6 | success | \$0.01 |
| 5 | 12879 | 06-19-24 18:58 PM | 06-19-24 18:58 PM | 100 | 6 | success | \$0.01 |
| 6 | 12878 | 06-19-24 18:56 PM | 06-19-24 18:56 PM | 100 | 6 | success | \$0.01 |
| 7 | 12877 | 06-19-24 18:54 PM | 06-19-24 18:54 PM | 100 | 6 | success | \$0.01 |
| 8 | 12876 | 06-19-24 18:17 PM | 06-19-24 18:29 PM | 0 | 38 | error | \$0.00 |

Revision #8

Created 20 June 2024 00:48:00 by Admin

Updated 1 August 2024 00:01:25 by Admin